

## COVID-19 Agencies Update

<b>Event</b>	COVID-19		
<b>Update No.</b>	63	<b>Report ID</b>	R17590822
<b>Report Date</b>	19/05/2020 at 1000hrs		

### Overview

- As at 0700 hrs on 18/05/2020:
  - 1057 confirmed cases in Queensland.
  - 1038 recoveries in Queensland.
  - 2 new cases in the last 24 hours.
- COMDISPLAN activated by Director General, Emergency Management Australia in response to COVID-19 on 23/03/2020.
- State level Disaster Declaration made at 1220hrs on 22/03/2020 and extended until 28/05/2020.

### Current Self-Quarantine Advice as of 18 April 2020

Queensland Health is continuing to work with the Australian Border Force to screen anyone who returns to Australia from overseas for symptoms of novel coronavirus (COVID-19) and provide them with information on self-quarantine.

Further information can be found on the Queensland Government website:

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/take-action/self-quarantine>

### Current Status of Activations

#### State Activations

#### Stand Up - SHECC, SDCC, SPOC, SOC

	DDMGs	LDMGs
Stand Up	Brisbane, Bundaberg, Cairns, Charleville, Dalby, Gladstone, Gold Coast, Gympie, Innisfail, Ipswich, Logan, Longreach, Mackay, Mareeba, Maryborough, Moreton, Mount Isa, Rockhampton, Roma, Sunshine Coast, Toowoomba, Townsville, Warwick	Aurukun, Balonne, Boulia, Bundaberg, Burke, Cairns, Carpentaria, Cherbourg, Cloncurry, Cook, Diamantina, Doomadgee, Douglas, Gold Coast, Hope Vale, Kowanyama, Lockhart River, Lockyer Valley, Mapoon, Mareeba, McKinlay, Mornington, Mount Isa, Napranum, Noosa, North Burnett, Northern Peninsula, Palm Island, Pormpuraaw, Redland, South Burnett, Southern Downs, Sunshine Coast, Toowoomba, Torres Strait, Weipa, Whitsunday, Woorabinda, Wujal Wujal, Yarrabah
Lean Forward		Banana, Barcaldine, Barcoo, Blackall-Tambo, Brisbane, Burdekin, Cassowary Coast, Central Highlands, Flinders, Fraser Coast, Gladstone, Gympie, Hinchinbrook, Ipswich, Isaac,



		Livingstone, Logan, Longreach, Mackay, Moreton Bay, Richmond, Rockhampton, Scenic Rim, Tablelands, Townsville, Winton
Alert		Bulloo, Charters Towers, Croydon, Etheridge, Maranoa, Murweh, Paroo, Quilpie, Somerset
Stand Down		Goondiwindi, Western Downs

## Community Safety Summary

### Queensland Police Service

**Submitted By** Virginia Nelson **Date / Time** 19/05/2020 08:16hrs

#### Impacts

- Significant resourcing commitments to give effect to State CHO Directives and National Directions/Determinations.
- Enduring reception, transport, accommodation and security management for all international passenger's subject to self-quarantine directive

#### Key Activities

- Ongoing BCP planning, recovery planning and resource management for response and BAU.
- Ongoing planning for long term deployments for borders and remote communities - rotations ongoing
- Ongoing enforcement of CHO Directives and Commonwealth requirements - Reviewing PINs issued daily.
- Supporting multiple SDCG Working Groups (Remote Indigenous Communities Biosecurity WG, Agriculture Coordination Group, International Students WG, Aged Care Planning WG, Offers of Assistance Working Group, Seasonal Worker Implementation WG, Funding Temporary COVID19 Working Group, Rapid Response Planning WG, Mortuary Surge Capacity WG)
- Border control/management ongoing - increasing traffic.
- The designated restricted area work has passed for the three islands now.

#### Emerging Issues

- Emerging confusion (police & public) concerning overnight boat hire, interstate students returning for boarding school and implications for gyms. Not yet resolved.
- Responding to WoG Taskforce, operational activities and tasking's associated with Operation Sierra Carillon.
- Continued tensions in Remote Indigenous Communities over Biosecurity restrictions.
- Queensland Health requested a minor change to the border pass system to incorporate exemptions provided by the Chief Health Officer. The need prompted by boarding students returning to QLD next week.

### Queensland Fire and Emergency Services

**Submitted By** QFES State Coordinator **Date / Time** 19/05/2020 06:58hrs

#### Key Activities

- QFES personnel continue to support movement restriction activities, including 4 SES and 1 RFS personnel at BNE airport working with ADF and QPS assisting with AFP operations.
- QFES providing 28 SES volunteers to assist QPS with NSW border crossing management at Coolangatta.
- Currently 4 personnel on deployment to Whole of Government Compliance, Monitoring and Enforcement Team (CMET) and a further 1 personnel deployed to SHECC.
- Community may continue to see more smoke in the air over the next few weeks as QFES continues with hazard mitigation burns prior to the bushfire season. Social distancing requirements will be adhered to during these activities. Smaller burns will be conducted as time and conditions permit, while there are a number of landholders that will be conducting approved burns themselves.

- QFES Emergency Management Coordinators continue prioritised disaster management training and inductions, including newly elected appointments to Local and District Disaster Management Groups to ensure continuity of disaster management capability.
- QFES Emergency Management and Community Capability Directorate and Regions supporting development of the roadmap for easing of restrictions for Queensland remote communities.

### Health Summary

#### Queensland Health

**Submitted By** SHECC **Date / Time** 18/05/2020 22:21hrs  
**Key Activities**

- Queensland Health will inspect all state-managed aged-care facilities to assess their level of pandemic management preparedness.

### Transport Summary

#### Department of Transport and Main Roads

**Submitted By** Shaun Elliott **Date / Time** 18/05/2020 18:09hrs  
**Impacts**

- Multiple border access restrictions remain in place with TMR providing assistance in monitoring checkpoints.
- All road traffic and passenger transport statistics are now provided weekly.
- Maritime Safety Queensland (MSQ) now providing weekly advice to maritime industry and key stakeholders.
- Engagement with industry stakeholders continuing on formal and informal basis in addition to scheduled FRG meetings.
- REX reached agreement with the Commonwealth Government to access the regional aviation assistance package. As of 04 May 2020, REX is now operating to pre-COVID-19 arrangements for an initial six weeks.
- A number of long distance and regional rail services remain impacted.
- TMR planning for expected patronage increase on Regional and SEQ services due to easing of restrictions.
- Restrictions around North Stradbroke, Moreton and Fraser islands lifted from 16 May 2020.

### Power and Water Summary

#### Powerlink

**Submitted By** Chris Bishop **Date / Time** 18/05/2020 22:15hrs  
**Impacts**

- Powerlink's 24/7 on call emergency rosters remain in place ensuring we can provide ongoing reliable and secure supply.

#### Key Activities

- Roles critical to securing safety and reliability of transmission network operating from 3 different sites to reduce risk.
- Office-based staff working from home - only critical staff approximately 120 remain on site at Virginia.

## Human / Social Summary

### Department of Child Safety, Youth and Women

**Submitted By** Fergus Hogarth **Date / Time** 18/05/2020 at 18:44hrs  
**Impacts**

- All Child Safety Service Centres across the State open for business.
- No current reports of significant impact on foster and kinship carer households, or closure of NGO service providers or services, including residential care.

### Department of Communities, Disability Services and Seniors

**Submitted By** Daniel Porsbro-Pedersen **Date / Time** 18/05/2020 19:07hrs  
**Key Activities**

- Care Army, as at 4pm on 18 May:
  - **28,461** current registrations for the Care Army
  - **5,422** volunteers received an offer of a volunteering opportunity
- As at 5pm 18 May, a total of **11,711** calls received by the Community Recovery Hotline.
- Calls to the Community Recovery Hotline resulted in **2,530** referrals. **1,305** received from people aged 65 years or over.
- A total of **7,449** requests since commencement including:
  - **1,952** for essential food
  - **1,168** for essential medicines
  - **1,311** for essential household and/or personal hygiene items
  - **162** for financial income support
  - **77** for financial accommodation support
  - **91** for other financial assistance
  - **2,421** for advocacy and information provision
  - **267** for psychological support
- The Community Recovery Client Referral Team, as at 4 pm on 18 May, supported **1,115** people identified as seniors at risk –
  - **864** people over the age of 70
  - **179** people over the age of 65 with underlying health conditions
  - **72** people of Aboriginal or Torres Strait Islander descent over the age of 50
- Australian Red Cross, as at 7pm on 17 May, **50,158** outbound calls to people in self-quarantine since the support service began, with support provided to **44,757** people:
  - **751** of the people supported were seniors at risk:
    - **332** people over the age of 70
    - **353** people over the age of 60 with underlying health conditions
    - **66** people of Aboriginal or Torres Strait Islander descent over the age of 50
- **474** people with disability have been provided with support by the Community Recovery Client Support team and **190** people with disability have been provided with psychosocial support by the Red Cross telephone service.
- Seniors Enquiry Line, as at 4pm on 18 May, received **2,687** calls:
  - **1,627** of the calls from seniors at risk:
    - **1,436** people over the age of 70
    - **160** people over the age of 60 with underlying health conditions
    - **31** people of Aboriginal or Torres Strait Islander descent over the age of 50
  - **895** callers were linked to a service provider

- **94** Community Recovery staff are supporting the recovery efforts state-wide, including 26 Queensland Government Ready Reserves.

### Department of Education

**Submitted By** Dave Sheedy **Date / Time** 19/05/2020 06:40hrs

#### Impacts

- No State School, Catholic or Independent School closures.
- **10** Early Childhood Education Centres and Outside School Hours Care/Vacation Programs are closed.
- Attendance rates for Kindy, Prep, Year 1, Year 11 and Year 12 in State Schools for Monday 18-May-20, was between **80.5% and 85.5%**, other cohorts **22.1%** (Year 2- Year 10).

#### Key Activities

- From 25 May 2020 all other cohorts can return to school.
- Children of essential workers and vulnerable children are still able to attend schools.
- Updated operational guidelines for all cohorts return on Monday 25 May released.
- The learning@home website ([qld.gov.au/learningathome](http://qld.gov.au/learningathome)) will remain available and will continue to be updated throughout Term 2, with new resources for students in Prep to Year 10. Students will also be able to view the curriculum-based television programs on three different stations – program information is on the learning@home website.
- Study Queensland has launched the online Queensland Student Hub so international students have free counselling and a central point of contact for study, visa, accommodation and other critical resources during COVID-19. The Hub complements the initiatives of education institutions and charities. Any student aged 18 or over can access the Hub by visiting [studyqueensland.qld.gov.au](http://studyqueensland.qld.gov.au).

### Department of Aboriginal and Torres Strait Islander Partnerships

**Submitted By** Yvonne Little **Date / Time** 18/05/2020 20:25hrs

#### Key Activities

- DATSIP, Queensland Police Service, Queensland Health, DPC and QFES developing specific roadmap for transitioning restrictions for Queensland's remote communities with biosecurity measures in place to State-based arrangements. DATSIP supporting QPS with engagement through LDMGs at District level.
- DATSIP coordinating further discussions with Mayors and CEOs of relevant Councils on the roadmap scheduled for today, including updates from State Disaster Coordinator and Queensland Health.

### Queensland Public Service Commission

**Submitted By** Wade Fuller **Date / Time** 18/05/2020 at 18:47hrs

#### Impacts

As at 5pm, 18/05/2020, across **35** Queensland public service agencies and representing a total of **166,817** employees:

- **8** positive COVID-19 cases.
- **1,160** employees unable to work due to COVID-19 related caring responsibilities.
- **525** employees required to self-quarantine (on health advice) due to COVID-19 and not working remotely.
- **354** employees required to self-quarantine (on health advice) due to COVID-19 and working remotely.
- **1,693** public service employees are currently unable to work due to COVID-19

#### Key Activities

- Employee Mobilisation Service (EMS): Total number mobilised – **276**, Confirmed for mobilisation – **7**, Indicative demand – **50**, Total completed contact officer training – **479**.

## Environmental Summary

### Department of Environment and Science

**Submitted By** Jayme Harrison **Date / Time** 18/05/2020 17:20hrs

#### Impacts

- All public facing DES offices remain closed but are still providing services to the public via phone or email.
- Arts Queensland continues to work with Queensland's arts sector to manage the impacts of public event and program cancellations, including through funding and fee relief measures.

#### Key Activities

- All national park and forest day use areas and walking tracks have **re-opened**, except for some popular rock pool destinations.
- Recreation Areas including K'gari (Fraser Island), Minjerribah (North Stradbroke Island) and Mulgumpin (Moreton Island) **open** for day use visitors.
- Some closures remain in place, including all campgrounds, the Bribie Island and Cooloola recreation areas.
- QPWS Rangers continue to monitor visitor use and will take enforcement action where necessary.
- DES Waste Industry Working Group capturing waste collection stakeholder issues. Current issues of concern include availability of immunisation vaccines, particularly if there is a requirement for waste industry workers to be immunised prior to entering facilities designated as high risk (e.g. Aged Care facilities).
- DES convening a fortnightly Resources Working Group, focusing on regulatory issues with DNRME and Industry.
- Queensland Chief Scientist is a member of the Rapid Research Information Forum which draws on a national COVID-19 research database that all universities and research institutes have been invited to contribute to. A recent rapid response included work on monitoring wastewater to detect COVID-19.
- Queensland Chief Scientist is heading a think-tank on identifying priorities for research and industry responses to key challenge areas of COVID-19 response and recovery working with Qld Health, DSDMIP, DITID and TIQ and universities.
- Discussions initiated with QHealth CDO to identify specialist skills in data analysis, spatial information delivery, predictive modelling and business intelligence that can support COVID-19 responses.
- Department continues working with DITID to establish recovery committee focusing on Science and Innovation.

#### Emerging Issues

- Continuing to monitor visitation rates in Queensland's national parks, state forests and recreation areas for compliance with Health Directives and any identified high COVID-19 risks with possibility of further changes to park closures as the situation continues to evolve.
- DES contributing to cross-government work seeking to reduce the regulatory burden on business and industries, plus work to address issues with the international student sector, and also the ability of remote stationed employees to move in and out of community.

### Department of Natural Resources, Mines and Energy

**Submitted By** Danielle Mahl **Date / Time** 19/05/2020 06:39hrs

#### Key Activities

- Informed by CHO Directives and advice from QGAO, DNRME have finalised a transition plan and guideline in line with Queensland Government easing of restrictions road map, and advice from relevant departments. All Divisions within DNRME conducting business as usual transition planning in accordance with this plan, with the first transition phase to be implemented from Monday 25th May, 2020.

## Economic Summary

### Department of State Development, Manufacturing, Infrastructure and Planning

**Submitted By** Vicki Battaglia **Date / Time** 18/05/2020 18:39hrs  
**Key Activities**

- Dedicated weblink [www.dsdmip.qld.gov.au/qld-suppliers](http://www.dsdmip.qld.gov.au/qld-suppliers) established as point of contact to match supply and demand, with **329** supply enquiries as at 18 May. Actions progressing to address issues with **327** supply enquiries closed.
- **176** industry enquiries relating to ongoing operation and supply of essential goods and services within Queensland received and being promptly addressed.

### Department of Agriculture and Fisheries

**Submitted By** Philip Maher **Date / Time** 19/05/2020 06:55hrs  
**Impacts**

- Peak forest and timber industry representative organisations urging State and Federal Government's to implement stimulus packages for building and construction sector, which they indicate will be critical to sustain demand for timber products.
- Social Media campaign for seasonal workers was launched on 12 May. Within 24 hours there was **61,000** views and around **15,000** people clicked through to the seasonal worker's websites.

#### Key Activities

- QRIDA delivering the COVID-19 Jobs Support Loan scheme on behalf of the Queensland Government. As at 18 May 2020 QRIDA approved loans for a further **94** Queensland businesses for \$14.3m taking the total to over **3,600** businesses with loan approvals of almost \$544m and supporting over **46,000** local jobs.
- From 25 May 2020, heavy vehicle practical driving tests will resume in several locations across Queensland. This will assist the cane industry in sourcing haul out drivers for the upcoming cane harvest.
- Primary producers can access firearms, ammunition and associated services to manage their properties by producing a Queensland Firearms Licence bearing any of a number of licence codes, including recreational user endorsements.

#### Emerging Issues

- As at 2 May 2020, there were **97,901** working holiday makers in Australia, representing a 31 per cent decrease since 2 March 2020 when there were 142,799 working holiday makers in Australia. This doesn't include visa holders on the Pacific Labour Scheme or Seasonal Worker Program.
- A commercial crabber reported a spike in price of mud crabs from Sydney Fish Market. Mud crabs had been \$35-40 kilograms; the price went up to \$60+ kilograms overnight. Lifting of some COVID-19 restaurant restrictions the likely trigger.

### Department of Employment, Small Business and Training

**Submitted By** Suzy Reiche **Date / Time** 18/05/2020 16:52hrs  
**Impacts**

Numbers of Apprentices and Trainees, from 1 March 2020 to 18 May 2020, who have:

- withdrawn/cancelled contracts are **2133** Apprentices and **1595** Trainees.
- training contracts in suspension are **629** Apprentices and **746** Trainees.

COVID-19 Small Business Dashboard:

- as at 18 May 2020, total enquiries from small businesses to date are **6456**.

#### Key Activities

Number of Jobs Finder web views from 16 April 2020 to 18 May 2020: **47,726**.

- Total registrations by Job seekers: **5626**.

Developing media materials/content and/or responses for the following:

- Small Business Commissioner and Job Finder announcements.
- Jobs Finder Facebook posts and Media enquiries.
- Small Business procurement.
- online training campaign and message matrix.
- changes to small business procurement and road to recovery.
- Communications plan for new grant program.
- next edition of the Small business connect newsletter.
- QSBM/#supportsmall social media message matrix.

### Approval

#### Prepared

Sergeant Simone Quig - Operations

#### Approved

Superintendent Shane Holmes - Commander

#### Next Report

The next COVID-19 Agencies Update will be issued 20/05/2020 at 1000hrs.